

A background network diagram consisting of a series of interconnected nodes and lines, representing a global communication network. The nodes are represented by small circles, some of which are larger and more prominent than others. The lines connect these nodes in a complex, web-like pattern across the top and left sides of the image.

Egallys

Telecom

... TALK TO THE WORLD



COMPANY PROFILE

Egallys Ltd - also known under the brands JemCall and Egallys Telecom - holds a government license issued by the I.C.T.A. in August 2013, giving it the right to route international telephone calls.

The Regulator has opened up the market to competition in order to be able to offer alternative solutions to local Access Providers.

Egallys Telecom is the only one alternative operator in Mauritius and offers competitive rates for all its Professional, SME, BPO IT Call Center and Corporate customers via its 088 prefix available on landlines, fax, mobiles, and SIP trunk, without changing equipment.



Choosing Egallys Telecom guarantees quality worthy, but above all to benefit from a significant reduction in international call costs.



Our services:

- International calls via the traditional network (fixed / mobile).
- Wholesale calls for call centers (SIP trunk).
- Sale / Rental - Installation / Maintenance ePBX.
- International DID / SDA.
- Study and Consulting Audit of your telecom architecture.



MISSION

In an increasingly connected world, Egallys Telecom understands that corporates require a reliable and affordable communication partner. Through innovation and advanced technology, our aim is to transform the Mauritian market by providing affordable communication and the finest service, whilst building a long-term relationship with our clients.

CORE VALUE

At Egallys Telecom, we believe in treating our customers with respect. True to our values, we are committed to integrate honesty, transparency and business ethic into all aspects of our business functioning. We are fueled by the desire to contribute to our clients' success by providing innovative, affordable and customer friendly communications services.

VISION

Through excellence in our service, we aspire to be the most respected and successful telecommunications company in Mauritius and convert the local market into using 088 as prefix for its international calls.

SERVICES

Our services have been meticulously created to help our clients communicate and collaborate efficiently while enjoying the most affordable value for money rates.



STAY CONNECTED TO THE WORLD

Egallys Telecom offers you the best professional telephony services at an unbeatable price

EUROPEAN COUNTRIES : **Rs 2.10 /min***

ASIAN COUNTRIES : **Rs 2.10 /min***

NORTH AMERICA : **Rs 2.10 /min***

* as from. Tarifs per minute, exclusive of VAT. Billing per second.
For more details : www.egallys.com





F.A.Q.



FREQUENTLY ASKED QUESTIONS

Q: Do I need to change my mobile or phone?

A: No, you don't need to change anything! Only use our 088 prefix.

Q: Can I give you more than one number authorised for inter'l calls?

A: Yes, it could be fax line(s), landline(s), business line(s) or mobile(s), many as you want or need.

Q: Will my number be displayed on my contact phone?

A: Yes, we are full compliant telecom operator, so your number will be displayed.

Q: How can I make an inter'l call?

A: Only use our prefix 088 on your landline or mobile:
088 <country code> <number> For example to call our French office,
dial 088 33 1 88 88 88 88

Q: Can I call mauritian numbers?

A: No, you can only call overseas countries.

Q: Can I send a fax?

A: Yes, you can send fax via our network.

Q: Is the call reception clear?

A: The reception is extremely flowing, without interruption as Egallys Telecom does not use VoIP, but only telecoms lines via our international partners. (British Telecom, France Telecom, AT&T, Tata...)

Q: Is roaming available?

A: No, calls are only available when you are in Mauritius & Rodrigues.

Q: Is there a minimum call set up fee?

A: No, we are the only one to offer a billing system where inter'l calls are billed per second, as from the first second.

Q: What are the registration or montlly fees?

A: There is neither registration fee nor monthly or yearly instalment. You pay only your per second calls. No calls - No bill !

Q: Does my current operator charge me when I call through Egallys Telecom?

A: Never, even if your credit is Rs.0.00 (NIL) you will still be able to make inter'l calls, using 088.

Q: What documents are required to register?

A: Only the subscription form, for companies we need a copy of your company BRN, and VAT if you are VAT registered, all by email or mail. And your listing numbers to be pre-selectionned !

Q: How is the billing done?

A: An invoice will be sent at the end of every month. You will have 28 days to make your payment.

Q: What are the methods of payment?

A: You can pay in cash directly to our office, send us cheque payment by mail or bank transfer to our MCB, MauBank or SBM accounts. Also in all Mauritius Post.

Q: If I understand, there is no fees, nothing to change, I pay only my calls per second bill using 088 prefix, and have best prices for inter'l calls?

A: You are right ! So easy way to save money isn't it?

LIST OF NOTABLE CLIENTS

These are some corporates that have placed their trust in us and that we are very proud of counting among our clients among others :



Simply fill-in and send us your registration form.

Within one hour, your lines will be released
and an email will inform you once your numbers are authorised.



All you have to do is dial
088 <country code> <number> to reach your correspondent.



For business phones, your company's PABX system could be
configured by adding the prefix 088 which will automatically
go through our network, when dialing international numbers.



For mobile phones, you can download our free "Egallys" App on
both iOS Apple Store and Android Play Store, which will
automatically double your international
contact numbers by adding the prefix 088.

REGISTRATION PROCESS



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